

Your Details		
Last Name	First Name	
Company		
Mailing Address		
Province/State	Postal	Country
Email Address		
Phone #		

Product Details	
Product Name	
Purchase Date	Price
Serial Number	
License Number	

Purchase Details
Purchased From (Online, Retail)
Invoice/Receipt Number

Your Reason for Returning

You must include a copy of the purchase receipt, otherwise your refund will not be processed.

Return Authorization Number

Delivery Instructions (If Boxed Product)	
<p>Your returned software should be in good condition, so package it appropriately. Make sure to include all materials that come with the software. Please mark your box No Commercial Value when declaring the goods. Your delivery label should show this address:</p>	<p>Marketcircle Inc. 30 Centurian Drive, Suite 201 Markham, Ontario Canada L3R 8B8</p>

Refund Policy
<p>Only refunds requested within 30 days of purchase will be considered. Your refund claim must include: Your purchase receipt (unaltered copies accepted), the retail box (if applicable) in good condition with all contents in tact, this form completed in it's entirety. Should your claim not contain any part of these requirements, Marketcircle Inc. retains the right to refuse the refund request and return the software to you.</p> <p>Your request will typically be processed within 10 days of receipt of this claim. A cheque in USD will be mailed to you (if purchased from a retail outlet), otherwise you will receive a refund in the same manner as which you purchased the software (for online purchases). Purchases made in Canada will be sent a cheque including GST, furthermore refunds made in Ontario will be refunded PST.</p> <ul style="list-style-type: none"> * All refund requests received by Marketcircle Inc. that require additional shipping fees will be refused and returned at your expense. * All Pay-as-you-go (PAYG) licenses are non-refundable. * App Store sales are final. <p>This policy can be found at http://www.marketcircle.com/refund.html</p>

Declaration	
<p>I declare that all statements and particulars on this claim form are true and correct. I acknowledge that should my claim be received without completed information and all necessary articles from the software in question that my claim may be refused. I agree to accept any additional delivery fees should my claim be refused.</p>	<p>_____ Signature</p> <p>_____ Date</p>